# **Feature Name Cancel Reservation**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | UC-3.4.01 | | | |
| **Use Case Name:** | Guest-CancelReservation | | | |
| **Created By:** | Jacob Miller | | **Last Updated By:** | Jacob Miller |
| **Date Created:** | 9/8/18 | | **Last Revision Date:** | 9/19/18 |
| **Actors:** | | Guest | | |
| **Description:** | | A Guest would like to cancel their reservation | | |
| **Trigger:** | | A Guest makes a request | | |
| **Preconditions:** | | 1. The Guest is already logged in. 2. The Guest has at least one reservation. | | |
| **Postconditions:** | | 1. One of the Guest’s reservations cancelled | | |
| **Normal Flow:** | | 1. The Guest requests to see a list of their reservations. 2. The system returns the list. 3. The Guest Selects a reservation. 4. The system opens the reservation info. 5. The Guest Cancels the reservation 6. The system prompts the user if they are sure 7. The user accepts 8. The reservation removed in the database. (deleted or otherwise) 9. The Guest clicks close on the reservation info screen. | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 2a. In step 2 of the normal flow, if the guest has no current reservations   1. The Guest will be told that they have no current reservations and will be asked if they would like to add one. 2. The Guest accepts. 3. The Guest is taken to the create reservation screen.   2b. In step 2 of the normal flow, if the guest has no current reservations.   1. The Guest will be told that they have no current reservations and will be asked if they would like to add one. 2. The Guest Declines 3. The Guest is taken back to the previous screen.   7a.   1. The Guest declines. 2. The Guest is taken back to the reservation info screen. | | |
| **Exceptions:** | | Not sure at this time | | |
| **Includes:** | | Not sure at this time | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | Not sure at this time | | |
| **Assumptions:** | | The user is a Guest. | | |
| **Notes and Issues:** | | None | | |